Does Study Abroad Grading Motivate Students?

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Introduction

Academic officers at U.S. colleges and universities face a number of important decisions regarding how credits and grades earned overseas as part of a study abroad program should be incorporated into students' home academic records. These include: Should credits earned be considered home institutional credit or transfer credit? How should institutions convert a foreign credit scheme or grading scale into a U.S. equivalent? Should grades earned abroad be posted on transcripts? Should grades earned abroad be included in the cumulative Grade Point Average (GPA)? Should study abroad courses be deemed to have all been taken pass-fail, which frequently means that a C is required as the minimum passing grade?

Institutions have reached different conclusions concerning all of these issues. They have frequently based their decisions on a number of assumptions about the context of study abroad and the impact of one decision or another on student behavior. The purpose of this article is to take a closer look at the way grades are handled at home institutions and the way these practices relate to student motivation. It presents the results of a research study conducted at Council on International Educational Exchange (CIEE) Study Centers during the Fall 2003 semester. Finally, it offers suggestions as to what the findings imply for institutional policies.

The conventional wisdom in the study abroad profession is that how grades are counted at home influences how diligently students apply themselves to their academic work while abroad. The more the grades earned abroad count, the more the student pays attention to the academic side of the study abroad experience and cares about its measured outcome.

Concomitantly, since motivation and performance are presumably linked, a second underlying assumption is that students whose grades are counted at home achieve better results abroad or, at least, receive better grades. These assumptions presuppose a broader but often unstated hypothesis; namely, that grades *in general* serve to motivate students to do their best work. This latter issue is explored somewhat in previous studies discussed below. The presumption of a positive motivational value in counting grades while studying abroad has often been used to advocate posting all study abroad grades on home transcripts and including them in the student's cumulative GPA.

Usually only anecdotal evidence is adduced in support of these assumptions. However, one recent study has explored the relationship between grading policies and success abroad through quantitative research. Mary Merva¹ of John Cabot University (Rome) studied the semester GPAs of approximately 400 students during the academic year 2000-2001 and compared the mean semester GPAs for students whose grades "count" to those of students whose grades "do not count." "Count" in Merva's study means that grades are averaged into their cumulative GPA at their home institution; "do not count" means that the students' home schools transfer only the credits received if they pass the course. Merva reports that "students whose grades are averaged into their cumulative GPA are estimated to have an increase in the mean semester GPA of .36 points (11.4%) above the average." She concludes that "whether or not grades count does have an affect on students' effort with a particularly deleterious affect on the overall academic gains from study-abroad programs." In sum, she believes that her research supports the conventional wisdom.

While we do not argue with Merva's results, the sample she used and the context in which the research was conducted is limited. John Cabot is a small school, populated about half by Americans studying abroad, teaches largely in English, and offers an experience designed to closely parallel the domestic U.S. experience while incorporating the benefits of being in a different culture and learning or perfecting a new language. Study abroad programs generally, however, are more diverse in their composition and setting and it was our belief that a wider sample of programs and settings would be likely to elicit different results more consistent with our own experience in the field.

CIEE has been a leader in the field of international educational exchange since 1947; several of our Study Centers have been in operation for almost 40 years. CIEE has been one of the pioneers in developing empirical data on the study abroad experience. Today, CIEE serves more than 1000 colleges and universities, more than 3000 students annually, and operates more than 50 study abroad programs in 25 countries. Grades, grading, and the impact of grade-recording policies are of keen interest to us and to our

partners and professional colleagues. Accordingly, in the Fall of 2003, we set out to explore the relationships between motivation, grades received abroad, and the grade-recording policies of sending institutions.

Our goal in conducting this research is twofold: to contribute to this discussion by exploring relationships of various sorts between grading and motivation, and to broaden the discussion of the central question under investigation. We believe that study abroad is about a good deal more than grades and academic achievement. To this end, we widened the scope of the investigation. We considered an assessment of motivation that includes an evaluation of the degree to which the student is engaged with the host community and is making an effort to derive maximum benefit from the intercultural dimensions of the program, even though these efforts are rarely related to grades received. Cultural integration and learning are a significant and unique part of the study abroad experience and we considered it important to explore student motivation in these regards, while also tracking the impact of grades related to transcript practices.

Motivation

The hypothesis contained in the conventional wisdom is that "how grades are counted at home influences how diligently students apply themselves to their academic work while abroad." In other words, students whose grades have more impact on their official academic records are more highly motivated to do well academically while abroad. Merva and the studies she cites provide arguments to support the assumption that "the grade – effort relationship should be positive" (149). Yet, while positively relating grading practices and grades, these studies almost always leap over the issue of student motivation and are largely silent on the issue of student efforts to make the most of the cultural dimensions of the study abroad experience. Since cultural learning is a key part of the rationale for studying abroad, grades and transcript policies should be viewed in the context of broader motivation, not as an absolute in and of themselves.

Motivation is a complex construct and there are different kinds of motivation. In an interesting study of the relationship between goals and motivation, on the one hand, and academic learning, Antonio Valle² and others distinguish *learning goals*, *performance goals*, and *social reinforcement goals*. Aspects of their discussion are directly relevant to the study abroad context: "Students with learning goals are interested in acquiring new skills and improving their knowledge even if they make mistakes; students with performance goals are ... interested in obtaining positive evaluations of ability and ... prefer to obtain a positive evaluation of a fairly simple task rather than run the risk of receiving a negative evaluation of a more challenging and meaningful task." (72).

A similar distinction is drawn in a study of the impact of testing on students' motivation for learning conducted by Wynne Harlen and Ruth Deakin Crick³. The purpose of their study was "to provide evidence in relation to claims that, on the one hand, testing raises standards and, on the other, that testing ... has a negative impact on motivation for learning." (169). Harlen and Crick distinguish *intrinsic* and *extrinsic motivation*. Intrinsic motivation is associated with a number of positive outcomes: "learners find interest and satisfaction in what they learn, ... recognize their own role in learning and so take responsibility for it, ... [and achieve] levels of engagement that lead to development of conceptual understanding and higher level thinking skills." (175). Learners driven largely by extrinsic motivation, on the other hand, "engage in learning because it is a means to an end, ... [and] learning may stop ... in the absence of ... external incentives, [and] what is learned is closely targeted at behavior that is rewarded." (175).

One of the primary goals of study abroad is to provide exposure to and involvement in a local culture. Therefore, one of the important measures of the effectiveness of study abroad is whether or not students are motivated to make the most of the cultural integration opportunities abroad as well as putting effort forward in their academic work. To go abroad and not get involved in the local culture, even with good grades, misses the point of the experience. And, to get involved in the culture and make the most of these learning opportunities while flunking every course or doing poorly, is equally problematic. A balance of student motivation in these two dimensions of the successful overseas experience—cultural involvement and academic performance— is essential.

We will return to these issues as we discuss the implications of our research. The key points are that there are a variety of ways of thinking about motivation and that grading can have a positive or negative impact on various types of motivation depending on the individual involved. Therefore, to suggest that transcript policies lead to better grades, and that this demonstrates that students are "positively motivated" by such practices is an oversimplification. We explore some of these issues in our discussion of the research outcomes and policy recommendations.

Objectives of the Current Study

In an effort to investigate the possible impact of alternative transcript policies, we investigated the statistical relationships among four variables in a population of 551 study abroad participants from the Fall semester of 2003:

- The student's cumulative GPA prior to going abroad;
- The transcript policy of the student's home school;

- An assessment of the student's motivation and involvement with the program content; and
- The GPA received by the student on the study abroad program

We tested the following hypotheses:

Hypothesis 1: Grades obtained by a particular student abroad correlate positively with the grades obtained by that student prior to the study abroad experience. This seems a natural hypothesis—good students are good students regardless of the setting and regardless of the transcript policies of their home schools.

Hypothesis 2: Motivation of students while abroad is greater if grades are counted in the GPA and/or posted on the home transcript. We debated the merits of stating this hypothesis positively or negatively, and, in the end, opted to state it this way because it is consistent with what we have been calling the conventional wisdom.

Hypothesis 3: Grades earned studying abroad are higher if grades are counted in the GPA and/or posted on the home transcript. This hypothesis, as well, could be stated positively or negatively. Our formulation is consistent with the conventional wisdom.

In addition, a continuation of this study will investigate the relationship between participation in study abroad and achievement after students return home. We believe that one of the positive impacts of the study abroad experience is that students become more serious academic students. Our final hypothesis is that grades of students who study abroad show an improvement over their historical record once they return to their home campuses. Our research will track students, and see what happens to their grades when they return.

Methodology

Sample

During the Fall semester of 2003, more than 1000 students participated on CIEE study abroad programs. For purposes of this research, we extracted a sample of 551 students at 32 program sites. These sites were chosen because they represent a broad spectrum of program types rather than a single type. Next, all of the programs are relatively small (none larger than 35 students). Resident Directors of programs of this size are likely to know their students well and have a good sense of the level of each student's motivation. In addition, these sites represent a broad spectrum of sending institutions. All together, 136 sending institutions are represented in our sample, with an average of four students per institution—a high of 50 participants and a low of one. No single institution accounts for the majority of students, and this removed a possible distortion in the results.

Data Collection

CIEE maintains a comprehensive database of student applications, enrollments, and grading. Therefore, the cumulative GPAs, prior to study abroad, as reported for most students attending our programs, were available for this study. Grade data was also collected from student transcripts submitted prior to the program, and from grade reports submitted from program sites.

Institutional practices regarding how grades are recorded on home transcripts and whether or not study abroad grades count in student GPAs were verified by a question-naire sent to each sending institution. While practices varied from institution to institution, and, in some institutions from program to program, overall we found it most meaningful to break transcript practices into three groups. The first group records grades on the home transcript and counts them in student GPAs (henceforth "Grades and GPA"). The second group records grades on transcripts but does not count them in the GPAs (henceforth "Grades Only"). The third group does not record study abroad grades on the home transcript and does not count them in the GPA (henceforth "Gredit Only"). Table 1 provides a breakdown of these groups by student count.

Table 1: Number of students subjected to each of the three home campus policies studied

Policy	Number of Students
GRADES & GPA	263
GRADES ONLY	116
CREDIT ONLY	116

To measure student motivation, in order to assess its relation to study abroad grade policies, we asked the resident director at each site to evaluate each student's motivation at one of four levels. The levels as we defined them make reference both to academic effort and attempts to be engaged in the local culture. The four levels are defined as.

- Highly Motivated (HM): These students clearly make the most of their study abroad experience. They actively engage in the academic program, doing everything possible to embrace the local culture, and overall show enthusiasm and interest in maximizing their study abroad experience. These are students who one would characterize as outstanding in terms of overall motivation.
- Fully Acceptable (FA): These students' motivation is certainly adequate.
 They are reasonably invested in academic and cultural opportunities that the
 program offers. They participate in cultural activities most of the time and try
 to gain as much as possible from the experience. However, they do not demonstrate the outstanding characteristics of the highly motivated.

- Limited Motivation (LM): These students attend classes and do most of
 what is required in terms of academic and cultural assimilation. They are
 less likely to break out of the American student shell. They clearly do not
 make the most of the many opportunities offered by the program. While
 their work and motivation is not unacceptable, they will do what they have
 to do to pass, but no more.
- Unmotivated (UN): These students are not motivated to gain from the study
 abroad experience. They are uninterested in engaging in the myriad of academic and cultural opportunities available. They might work hard enough
 to pass their courses, but that is all. Overall, they treat the study abroad
 experience more as a holiday than as an educational experience.

The motivation levels of the students in the sample, as assessed by the resident directors, are shown in Table 2:

Table 2: Motivation level ratings of students, by totals

Rating	Number of Students	
HM	207	
FA	225	

We Mere aware of the subjectivity of this measure of motivation. However, as indicated earlier, motivation is complex, and to our knowledge there is no single instrument or other measurement technique that has been shown to be completely reliable. We believe that our resident directors are in a good position to make relevant judgments on motivation, and that their ratings are likely to be reliable for our purposes. The resident directors are experienced in working with students abroad, and this experience provides a sound basis for assessing the degree to which students are really invested in the experience of study abroad, both academically and culturally.

Data Organization

Three of the four variables investigated are organized as linear progressions from a low end to a high end. The two grade point averages (GPA prior to participation and GPA during participation) range from a low number which is "bad" (theoretically zero but in practice 2.32 for the prior GPAs and 1.5 for the study abroad GPAs) to a high ("good") of 4.0 for the prior GPAs and 4.3 for some study abroad programs that award A+ grades. We organized each of the sets of grade point averages into quintiles as shown in Table 3. Only the upper three quintiles of the Prior GPA range have students in them

because admission requirements screened out students in the lower two quintiles The four motivation level ratings range from Highly Motivated or "good" to Unmotivated or "bad." We ranked the ratings from 4 (highest) to 1 (lowest).

Quintile	Range for Prior GPAs	Range for Study Abroad GPAs
5	3.435 - 4.00	3.765 – 4.33
4	2.865 - 3.43	3.195 – 3.76
3	2.295 - 2.86	2.625 - 3.19
2	1.725 - 2.29	2.055 - 2.62
1	1.155 - 1.72	1.484 - 2.05

Table 3: Range of Grade Point Averages (GPA), by quintile

The final variable—home institution transcript policies—could be viewed as two independent variables: whether or not study abroad grades are recorded on the home school transcript, and whether or not study abroad grades are factored into a student's cumulative GPA. The policy could also be viewed as a single variable, organized as a progression from "least impact" (grades are not recorded and are not averaged into cumulative GPAs) to "most impact" (grades are recorded and averaged into cumulative GPAs), with the practice of recording the grades but not averaging them into the GPA being a "middle value" in the range. In our investigation, we explored both possible groupings and ran the statistical analysis both ways.

Analytic Tools

All data was tabulated and various statistical tests were performed on the data to measure correlations and similar statistical relationships. We examined results in two ways—first adhering to commonly accepted standards for significance (i.e., requiring at least a 95% chance that there is a correlation, based on a Pearson Chi-square), and less formally examining apparent relationships which, although not statistically significant, seemed interesting to us.

The primary analytic tools used to explore relationships among the variables were *Analysis of Variation* (ANOVA) and *Pearson's Correlation Matrix*, which is used to find a correlation between at least two continuous variables. Generally, correlations above 0.80 are considered quite high. For each table, we give a probability value (P), which indicates the likelihood that the results are random. Lower P values indicate greater likelihood of significance. In the field of statistics, values indicating a higher than 95% likelihood of significance (i.e., lower than 0.05) are considered reliable.

We did not completely discount relationships simply because they did not meet common tests of statistical significance. In our view statistical significance and practical applicability do not always coincide. As practitioners, our goals were to review and investigate the data in as many ways as possible to try and understand exactly what it means rather than adhering to mathematical models that, in spite of widespread use, are not always consistently understood. For this reason, we have reported some findings in spite of the fact that they fall short of the 95% "relevance" threshold. In the same way, we have tried to take the widest possible view of the information we assembled, sometimes looking at groupings other than those originally set for some of our variables.

Over all, we believe our methodology is consistent with good social science practice but we recognize that, in the spirit of exploration of outcomes, we have taken liberties that might not be to the liking of some.

Findings

Hypothesis 1: Grades obtained by a particular student abroad correlate positively with the grades obtained by that student prior to the study abroad experience.

The data we analyzed provides strong support for our first hypothesis. Table 4 displays a simplified version of the results generated by the statistical analysis.

	PRIOR GPA				
	3	4	5	%Total of	Number
	(middle)		(high)	sample	of
QUINTILE				population	sample
1 (low)	2.2%	1.5%	1.4%	1.5%	7
2	10.6%	5.9%	2.4%	4.8%	22
3	34.0%	23.3%	9.2%	18.0%	82
4	44.7%	46.5%	49.8%	47.8%	218
5 (high)	8.5%	22.8%	37.2%	27.9%	127
Number	47	202	207		456
Probability=0.0000					

Table 4: Prior GPA compared to Study Abroad GPA by quintile

As the table shows, the shaded values are higher than the corresponding percentages for the sample population taken as a whole. There is a linear progression from lower GPAs both prior to and during study abroad towards higher GPAs both prior to and during study abroad. The probability of the analytical relationship described by the table was evaluated for being statistically significant. This table achieved the highest score of any in our study: its significance level is greater than 99.9%. (In the charts, the lower p values indicate higher likelihood of significance.) This indicates there is very little likelihood that chance caused the pattern we see in this data table. This table also shows that more students scored in the second quintile (B grades, roughly) abroad than at home, while significantly fewer students scored in the top quintile abroad.

It should come as no surprise that good students are good students, whether at home or abroad, and that they are just as likely to do well while abroad as at home. All CIEE Study Centers have a GPA admission requirement at the upper levels of the grading spectrum. In general, students on CIEE programs have performed near a 3.0

GPA (or higher) prior to attending a program. Thus, while the students at the top of the GPA range outperform those lower in GPA, the reality is that all these students are good students capable of quality academic work. This holds irrespective of the transcript practice of the sending institution. In other words, whether or not the grades earned while studying abroad count, the stronger student performs better.

Hypothesis 2: Motivation of students while abroad is greater if grades are counted in the GPA and/or posted on the home transcript.

This hypothesis turned out to be only half true. Examining the data revealed an unexpected trend: the largest group (48%) to score the highest for motivation came not from either end of the policy spectrum of *Credit Only* or *Grades & GPA* but rather fell in the middle policy, *Grades Only* (Table 5). Just over 87% of the *Grades Only* group score in the top two motivation categories, while 78% of the *Grades & GPA* group and 72% of the *Credit Only* group score in these top two categories. Surprisingly the most rigid policy which transcribes the grades and factors them into the GPA yielded the lowest number of highly-motivated students (35%).

Another anomaly worthy of further investigation is the apparent split in the motivation ratings of the students in the *Credit Only* group, where a larger than expected number of students (23%) were ranked as having low motivation. More students are less motivated in this group than in either of the others. The data was grouped by gender to see if that might be a confounding variable or account for the odd distribution in the *Credit Only* group and nothing was significant. Gender is not a confounding variable.

Table 5:	Home institution transcript policy in relation to motivation rating,
	by percent of sample

Number	116	116	264		495 P=0.0300
HIGHLY MOTIVATED	37.07%	48.28%	35.23%	38.71%	191
FULLY ACCEPTABLE	35.34%	38.79%	43.18%	40.32%	200
LESS MOTIVATED	23.28%	12.93%	17.05%	17.54%	87
UNMOTIVATED	4.31%	0.00	4.55%	3.43%	17
	ONLY	ONLY	& GPA	PERCENT	
	CREDIT	GRADES	GRADES	TOTAL	Number

Interpretation of these statistics is by no means straightforward. Viewing policy differences as a single variable ranging from most impact to least impact, we would expect the *Grades & GPA* group to rank higher than the *Grades Only* group. However, these motivation ratings are based on assessment of effort both in academic work and in intercultural involvement. Perhaps adding the burden of GPA implications causes students to concentrate so hard on grades that they are unable to participate fully in the cultural opportunities, and therefore are seen as less motivated by resident directors. To probe this possibility a bit further, we examined the students whose home schools fall

within the *Grades & GPA* category and who received the two lowest motivation ratings. The final study abroad grades for 45 of these students were available. Of this subset of students, the average Study Abroad GPA was 3.36, which is lower than the average for the entire population.

Another possible conclusion is that it may be more accurate to view the policy question to entail two separate policy decisions—whether or not to record grades and whether or not to count grades in the GPA. We therefore ran the tests again comparing the motivation ratings separately with each of two independent variables. From the distribution displayed in our first test, we can suspect that of the two new variables, whether or not grades are recorded might turn out to be more significant than whether or not the grades are factored into the GPA. Our results as shown in Tables 6 and 7 suggest that this is true.

Table 6: Motivation by whether or not grades are recorded, by percent of sample

	GRADES NOT RECORDED	GRADES RECORDED	TOTAL	Number
UNMOTIVATED	4.31%	3.17%	3.43%	17
LESS MOTIVATED	23.28%	15.83%	17.57%	87
FULLY ACCEPTABLE	35.34%	41.95%	40.40%	200
HIGHLY MOTIVATED	37.07%	39.05%	38.58%	191
Number	116	379		495
				P=0.2400

Table 7: Motivation by whether or not grades are included in GPA, by percent of sample

	GPA NOT INCLUDED	GPA INCLUDED	TOTAL	Number
UNMOTIVATED	2.16%	4.56%	3.43%	17
LESS MOTIVATED	18.10%	17.11%	17.57%	87
FULLY ACCEPTABLE	37.07%	43.35%	40.40%	200
HIGHLY MOTIVATED	42.67%	34.98%	38.58%	191
Number	232	263		495
				P=0.1500

In Tables 6 and 7, the shaded cells contain percentages that are higher than the corresponding percentages for the population taken as a whole. In Table 6 the higher-than-total cells fall where we would expect them to fall, whereas in Table 7, the distribution seems random. Unfortunately, neither of these sets of results returns a chi-square value that indicates that the figures are significant.

Yet another possibility is that the apparent anomaly between *Grades Only* percentages and *Grades & GPA* percentages could be the result of other factors. For

example, over 50% of the *Grades Only* students come from schools included in U.S. News and World Report's top colleges and universities, while only 11% of the students in the *Grades & GPA* group come from similarly ranked schools. It could be that students from so-called "top colleges" display characteristics to resident directors that make them seem more motivated.

However, when we excluded the "top colleges" students from the sample and ran the correlation between home school policy and motivation, the results were similar to those obtained for the entire sample (Table 5). Even without the "top colleges" students, the *Grades Only* policy has 24% more students in the top motivation bracket than the *Grades & GPA* policy.

We are left with the conclusion that the apparently higher motivation of students in the *Grades Only* category (as compared to the *Grades & GPA* category) is an unexplained attribute of this particular population. If we were to run the experiment again with a new population of students and came up with the same results, this would strengthen our supposition that this correlation is real. For many study abroad professionals, this aspect of our results will seem anomalous, but the fact remains that in our data it is shown to be statistically significant.

The most revealing result of our analysis for Hypothesis 2 is that the common assumption—that including study abroad grades into students' cumulative GPAs leads to higher levels of motivation—is simply not very well supported by this empirical evidence. A significant majority (78%) of students in the sample scored in the top two motivation categories. This indicates that, in general, we are working with a motivated group of students. The ratings represent slight degrees of difference which, while statistically significant, are nonetheless fairly close together.

Hypothesis 3: Grades earned studying abroad are higher if grades are counted in the GPA and/or posted on the home transcript.

In the case of this hypothesis, as with H2, there is some support but it is far from conclusive. Table 8 shows the percentages of students scoring in each of the GPA quintiles in relation to the three transcript policies.

The policy of *Grades Only* precipitates the largest percentage of students in the highest grade quintile (42.5%) while *Credit Only* has about 27% and *Grades & GPA* has only 24%. This finding is compatible with the previous finding in that they both suggest that a *Grades Only* policy is the most conducive to a fuller study abroad experience and to higher grades as well. When the mean GPAs for the study abroad semester were compared by policy group, the *Grades Only* group scored 0.12 points higher than the *Credit Only* students and 0.13 points higher than the *Grades & GPA* students (Table 9).

Table 8: GPA earned abroad in relation to home school transcript policy

GPA Quintile	CREDIT ONLY	GRADES RECORDED	GRADES & GPA	TOTAL	Number
1	1.8%	1.0%	1.7%	1.5%	7
2	5.5%	2.8%	5.4%	4.8%	22
3	20.0%	14.2%	19.1%	18.2%	83
4	45.5%	39.6%	50.2%	46.6%	213
5	27.3%	42.5%	23.7%	28.9%	132
Number	110	106	241		457
Note: The shaded cells contain the highest percentages for that column					P=0.0910

Note: The shaded cells contain the highest percentages for that column

Table 9: Mean home and study abroad GPAs, by transcript policy

	CREDIT	GRADES	GRADES & GPA
	ONLY	ONLY	011111111111111111111111111111111111111
Mean Home GPA	3.34	3.31	3.34
Mean Study Abroad GPA	3.43	3.55	3.42

It could certainly be argued that the proper basis for comparison among policy groups is not the absolute GPA obtained abroad, but rather the **change** between prior GPA and study abroad GPA, if any. To make this measurement, we divided the population into three groups: those whose grades went down one quintile or more, those who stayed in the same quintile, and those who improved by at least a quintile. Table 10 shows the result of this comparison.

Table 10: GPA change by transcript policy

GPA	CREDIT	GRADES	GRADES & GPA	Total
Change	ONLY	ONLY	GRADES & GFA	Total
Went Down	44.16%	24.64%	40.40%	39.45%
Same	38.58%	44.93%	39.39%	40.00%
Improved	17.26%	30.43%	20.20%	20.55%

Table 10 gives the expected linear progression from upper left to lower right, at least for the *Credit Only* and *Grades Only* policies, and the chi square test returns a value showing that the distribution is significant. The data therefore suggests that whether or not grades are recorded is important but whether or not they are included in the GPA is not. When we ran similar tests for each of the policies taken as an independent variable, we did get linear results for *Grades Recorded* versus *Credit Only* but not for GPA versus *No GPA*.

In order to compare our results with those reported by Merva, we also ran tests using the actual semester GPA scores of the students in each policy group to obtain

mean scores. The left column includes both the *Credit Only* group and the *Grades Only* group; the right column includes only the *Grades & GPA* group, which is the way Merva grouped the policies. As can be seen in the Table 11, when grades don't count towards their cumulative GPA the mean semester GPA is higher (3.49), than the mean semester GPA of those students whose grades will count in their cumulative GPA (3.42). The difference of -0.07, shows a small negative correlation between counting study abroad grades in cumulative GPAs and grade results. This result is in opposition to the result obtained by Merva.

Table 11: Mean GPAs compared by whether or not study abroad grades are included in cumulative GPAs at home

	CREDIT ONLY GRADES ONLY	GRADES & GPA
Number of cases	216	241
Mean	3.4877	3.4229
Standard Deviation	0.4861	0.4631

The entire set of tests related to our third hypothesis points to the superior performance of the *Grades Only* group as compared to the other two groups. Once again the relationship between the *Grades Only* group and the *Grades & GPA* group is counter-intuitive and runs contrary to the conventional wisdom, which holds that the more impact grades have, the more they motivate students to do their best work.

It is an intriguing question whether the results for Hypothesis 2 and Hypothesis 3 are two separate results or simply two consequences of the same phenomenon. To test this, we ran correlations between MOTIVATION and STUDY ABROAD GPA and between MOTIVATION and GPA CHANGE. Neither test produced convincing correlations. The results for Hypothesis 2 and those for Hypothesis 3 seem to be unrelated to each other.

Conclusions

Our research leads U.S. to conclude that grade recording policies can affect the overall motivation of some students. Specifically, recording students' grades on home transcripts can lead to higher motivation. However, including grades in a student's GPA does not seem to produce the desired result, and may even be counter-productive. The way the three policies appear to line up is unexplained at this point. The most clear-cut correlation in our findings is between a student's cumulative GPA coming in to study abroad and the GPA he or she achieves while abroad. This comparison was shown by standard statistical methodologies to be better than 99% reliable.

Policy Implications

The evidence supporting the motivational value of grade recording policies is not strong enough for it to be a primary influence in policy-making at U.S. colleges and universities. Some aspects of our analysis, our review of the previous literature, and our experience with study abroad in general suggests that better overall study abroad results can be obtained by giving students the freedom to experiment, move outside the traditional academic box, and take risks. This can best be achieved by relieving them from concern about what might happen to their academic records as a result of studying abroad.

Study abroad grades come in many varieties and this poses additional problems. Some U.S. letter grades are the result of applying conversion charts to foreign grading systems. Other host institution grades, while looking very much like U.S. letter grades, are not necessarily being awarded in distributions that are similar to ours or in contexts where the same letter grade has the same meaning in both cultures.

Our research indicates that grades improve slightly but that the *top grades* are less frequently awarded abroad than at home. One of the authors of this study routinely addresses upwards of fifty study abroad grade appeals per year. Many of these appeals come from students who have received B grades but feel their work deserves A grades. Many of them are concerned about what a B or two will do to their honor status at home and/or to their possibility of gaining admission to selective graduate schools, law schools, or medical schools. In many cases it is probably true that a similar performance at home may well have earned a particular student an A rather than a B.

There are many issues related to study abroad grades and grading policies in the overseas context and therefore some reason to consider whether the small and dubious gain often attributed to "counting grades" really is worth it. If by "counting grades," we mean including them in the student's GPA, our study would suggest that that the answer to this question is that no, it is not. There is no gain in counting them in the GPA, only in recording them.

Our Goals and How Best to Achieve Them

We should ask ourselves which approach to maximizing student motivation is more productive to the overall goals of study abroad: a grades-and-GPA policy that motivates students to be cautious in their selection of courses, or one that encourages them to take the risk possibly entailed in, for example, taking a regular university course taught in a foreign language. We did not address such issues in this study, but they may be an interesting theme for future research.

In addition, we should remember the distinctions drawn in some of the prior studies we reviewed, particularly the difference between *learning goals* and *social rein-forcement goals*. Clearly the kind of motivation produced by a high impact grading policy is directed to the latter goals, whereas the former are much more likely to result in a rewarding and meaningful intellectual experience overseas. One claim made in the Harlen and Crick study seems particularly relevant to this point. "People who commit themselves to a goal will direct themselves towards [productive] actions." (175) What we ought to be doing is finding ways to encourage students to become committed to meaningful goals such as integrating into the host society, achieving a deeper understanding of another culture and therefore a new understanding of their own culture.

There are a number of interesting student development techniques that would certainly lead more productively in this direction than a high impact grading policy. But that is a subject for another paper.

We recognize, of course, that for a small but very visible cohort of students, study abroad is not the serious enterprise we would hope it to be. We are mindful of the fact that the reputation of study abroad can be damaged in faculty members' minds by the knowledge that some students are not taking this opportunity seriously. We are aware that in some cases students are not putting forth their best efforts. The push towards high impact grading policies is no doubt due to a desire to counteract these tendencies. However, we do not believe this is the majority of students and many of these students can be screened out in the admissions process. To subject all students to policies directed at this cohort is problematic.

One additional point raised in the Harlen and Crick study seems to point towards a better way to address this issue. They distinguish between *summative assessment* and *formative assessment* and point out that formative assessment (testing that helps students develop better learning strategies) "can significantly raise standards of attainment," whereas summative assessment (final examinations, standardized tests, etc.) "has a negative impact on motivation for learning." (170) Their summative testing and formative testing can, for the purposes of study abroad, be equated to final examinations and continuous assessment, respectively. All too often in a study abroad context, students receive little or no feedback on their work until the very end, when, of course, it is too late to help with the final outcome. A better way to motivate students and keep them on task, we believe, would be to incorporate more feedback and continuous assessment into the coursework they take overseas, however difficult this may be due to cultural differences.

To sum up, there may be *some* motivational value to recording study abroad grades on home school transcripts; however, including study abroad grades in cumulative GPAs does not seem to achieve desirable results and has other negative conse-

quences. Most important, there are other strategies for generating more meaningful student motivation. These strategies can be built into participant selection, orientation, program design, program execution, and student re-entry and evaluation, which can significantly reduce the importance of grading policies while at the same time increasing the overall value of the experience.

Notes

- ¹ Mary Merva, "Grades as Incentives: A Quantitative Assessment with Implications for Study Abroad Programs," <u>Journal of Studies in International Education</u> 7 (2003): 149-156.
- ² Antonio Valle et. al., "Multiple Goals, Motivation, and Academic Learning," <u>British Journal of Educational Psychology</u> 73 (2003): 71-87.
- ³Wynne Harlen and Ruth Deakin Crick, "Testing and Motivation for Learning," Assessment in Education 10-2 (2003): 169-207.